

The Way Home's mission is to
 help low income households obtain and
 keep safe, affordable housing with
 - direct housing assistance services
 - empowerment of low income tenants
 - community advocacy for housing.

Community Benefits

- Homelessness is prevented.
- Tenants learn their responsibilities and rights.
- Families are helped with budgeting.
- Self-sufficiency is promoted.
- Medication deters evictions and vacancies.
- Long-term tenants improve neighborhoods.
- Children have stability in their home.
- Landlords are guaranteed security deposits.
- Stable tenants pay rent and care for property.
- Apartment conditions are checked.
- Healthy living conditions are promoted.
- Children's health is protected.

You Can Help

- **Contribute:** Send your tax-deductible donation to: The Way Home, 214 Spruce Street, Manchester, NH 03103.
- **Volunteer:** Call 603-627-3491 to learn how you can help The Way Home.

Did you know?

In 1988, a United Way community network created Manchester's security deposit program.
 In 1989, The Security Deposit Loan Fund of Gtr. Manchester was incorporated to continue this program.
 In 1997, a new name, The Way Home, was selected to describe the full range of programs helping low income families and individuals become successful in safe, affordable housing.
 In fifteen years of service, over 5,000 families and individuals have been housed with the help of the programs of The Way Home.

They Tell Their Success Stories

"When I applied for help, I was homeless and completely without resources. I want to thank you for being there for me."

young mother with two children

"We just want to let you know how grateful we really are, you have been very helpful, and also to let you know that I got the job and I love it."

family of four, homeless due to unemployment

"I cannot thank you enough for all the help and support your office has given me. After all the running around to re-establish a place to call home for my girls and myself. After being rejected by so many places, I was giving up hope. Until I went to The Way Home ..."

mother homeless with her children to escape violence and abuse

The Way Home
 Providing keys to success in affordable housing

Help prevent homelessness!

The Way Home
 214 Spruce Street
 Manchester, NH 03103
 603-627-3491

The Way Home is funded by Heritage United Way.

Use these Keys to Success

Housing Services

Housing Counseling includes

- * intervention to prevent loss of housing
- * assessment of needs
- * establishing housing/affordability plans
- * budget counseling
- * tenant education
- * apartment inspections
- * landlord negotiations.

Housing Assistance includes

- * security deposit guarantees
- * special grants to prevent homelessness
- * mediation to prevent eviction.

Security Deposit Guarantee: In 1993

The Way Home's Security Deposit Guarantee became the model for the State of New Hampshire Housing Security Guarantee Program. While the landlord is guaranteed the security deposit, the tenant is helped to make budgeted monthly payments. By working with a housing counselor, the tenant is guided in solving problems that could result in homelessness.

Rental Guarantee: In 2000-02 a program

to provide incentives to property owners to house homeless families with children was developed.

in Affordable Housing

Steps to Success

► Finding The Winner Within ©, gives

participants empowerment tools designed to remove blocks to success, raise their self-esteem, and help them make decisions about what they allow to shape their lives.

► Family Self-Sufficiency Coaching

teaches family goal-setting skills and coaches in steps to achieve goals.

► Housing Advocacy helps homeless and

at-risk families to advocate on their own behalf with landlords and agencies to meet their safe, affordable housing needs.

► Temporary Housing helps families meet

their immediate housing needs while assisting them to develop skills for success in safe, affordable housing. The facility combines six private apartments with common areas for family and community activities, tutoring, and comprehensive supportive services. Eligibility:

- ♦ families with young children at risk of lead poisoning or other health problems due to hazards in the home;
- ♦ homeless families using our Steps to Success training with peer support.

The Way Home's 214 Spruce St. facility opened Spring 2002 as a Housing Resource Center with Temporary Housing for Families.

Healthy Home Services

► Housing Safety and Child Health are

linked in our unique services combine peer educators working with families in their homes with specialized cleaning and supportive services to reduce in-home environmental health hazards such as lead dust, asthma triggers, and head lice.

► Lead Paint Hazard Reduction, as a fee-

for-service for property owners, includes consultation with our Licensed Lead Abatement Contractor on interior controls and lead-safe work practices. Healthy Home Services staff can assist with lead hazard reduction activities:

- lead dust cleaning
- paint stabilization
- covering hazards, such as friction surfaces and chewable surfaces
- replacement windows and clean-up.

Community Advocacy

- Community Advocacy works on low income housing issues with groups such as The NH Coalition to End Homelessness, the NH Housing Forum, and Manchester's Homeless Continuum of Care.